

## Welcome to the latest Patient Participation Group newsletter

In this issue: Open Meeting on 15th June, farewell tea party for Dr Richards, Thames Water and Southern Electricity priority services and more...

### Open Meeting

11:00-12:30, 15th June 2019 - Goring Village Hall

Just a reminder: our next open meeting is entitled "The Future of your Practice". Talks will be given by Dr Simon Morris (Practice Executive Partner) and Dr Ed Capo-Bianco (Partner and Locality Clinical Director). Dr Morris will provide some vital insights into the running of the Practice and describe the pressures on the Practice when faced with increasing demands and financial constraints. He will also look at the changes that are in the air from new planning directives and the aspiration of more integrated working between community and secondary healthcare. We have been expecting change for some time – now it's about to arrive.



Dr Capo-Bianco will provide an update on the use of new online systems that are available and the new ways of contacting the Practice which now include access to online consultations through eConsult. He will also talk about the introduction of Primary Care Networks (PCN). Practices will be grouped in networks comprising a minimum of 30,000 patients. In our case the Goring and Woodcote Medical Practice will be grouped with Wallingford and Benson. Please note the practices will remain independent entities. Drs Simon Pettitt and Jessica Reed will become the joint clinical directors of our PCN. This role is in addition to continuing to provide care for their existing patients.

### Farewell tea party for Dr Stephen Richards

Saturday 15 June, Woodcote Village Hall, 3.30-6.30pm

There will be a farewell tea party (with cakes!) to be held at the Woodcote Village Hall on Saturday 15 June from 3.30 – 6.30 pm. All are welcome to pop in and wish Stephen farewell. This will provide an opportunity to say goodbye and to thank him for the dedicated healthcare he has provided for over 30 years.



Rather than receive a farewell gift, Stephen has requested donations be given to either Sue Ryder or MacMillan Cancer Support – two charities which are dear to him.



Scottish & Southern  
Electricity Networks

### Priority Services

Both Thames Water and SSEN operate priority services for customers who might need extra help when supplies are interrupted. To receive priority services, you need to register with both the companies who currently run separate enrolment processes and have slightly different entitlement criteria

- For Thames Water go to <https://www.thameswater.co.uk/help-and-advice/customer-commitment/priority-services>
- For SSEN go to <https://www.ssen.co.uk/PriorityServices/>

Both websites give details of the services that are provided, the criteria for entitlement and how-to sign-up to become a priority customer.

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## National Association for Patient Participation N.A.P.P.

[Click here](#) for this month's N.A.P.P. Ebulletin. National PPG Awareness Week is taking place 10-15 June, you can read more about it at <https://www.napp.org.uk/ppgawarenessweek.html>. We will be marking the event at our Open Meeting on 15 June.



## Parish Assembly 2019

The Streatley Parish Assembly was held in the Morrell Room on the evening of 28 May. For the first time the PPG was invited to attend and provide a display. A lot of interest was shown in the PPG and we recruited a number of new members who will also be opting to receive our Newsletter via GENIE. Importantly we were able to demonstrate the various online systems that are available for interacting with the Practice. We also generated a lot of interest in the forthcoming Open meeting on 15 June. A very worthwhile event for us.



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# LloydsPharmacy

We have noted that the manager at the Goring Branch of Lloyds Pharmacy has departed and so far has not been replaced. The Practice are aware of this and have contacted the Area Manager to seek a speedy resolution. We are already beginning to receive complaints about the deteriorating service. If you have a complaint please email us at [goringwoodcoteppg@gmail.com](mailto:goringwoodcoteppg@gmail.com).

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## Basic Life Support training events

Future dates for Basic Life Support training events at the Goring Surgery will be published in due course.



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If you are not already registered with the Patient Participation Group, please [register here](#).

To learn more or make comments on items in this newsletter, please email [goringwoodcoteppg@gmail.com](mailto:goringwoodcoteppg@gmail.com).

PPG Newsletters provides news from and about the Goring & Woodcote Patient Participation Group. If you like receiving this information and feel that others will benefit, **please forward to others** and encourage them to [subscribe](#) to the newsletter and to [register](#) with the PPG.

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