

Issue 7, 20 December 2019

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Welcome to the latest Patient Participation Group newsletter

We wish all our members a very Happy Christmas and a healthy New Year.

In this issue: The Surgery opening hours over Christmas and the New Year, the 2020 GP Patient survey and cancer screening programmes. Also, we have included the latest eBulletin from N.A.P.P.

Surgery Christmas and New Year Opening

The Goring & Woodcote Medical Practice will be **open** normal hours, 08:00-18:30, on Monday 23rd & Tuesday 24th December, Friday 27th December, Monday 30th & Tuesday 31st December & Thursday 2nd January onwards.

The Practice will be **closed** on Wednesday 25th & Thursday 26th Dec & Wed 1st January. Please call 111 for medical advice and access to out of hours GP services when the Practice is closed or 999 in cases of life-threatening emergency.



Annual GP Patient Survey 2020



Message from Dr Sarah Jarvis MBE, Clinical Director at Patient Access

If anyone knows just how difficult it is to get a GP appointment, it's GPs. We know how busy surgeries are, and how desperate patients are to get the help they need. It can be frustrating when you're waiting weeks for an appointment or feel rushed for time.

Whether you've had a positive or negative experience, it's important for surgeries and the NHS to get feedback. In January, around 2.2 million people who are registered at GP practices in England will be invited by letter, email or text to take part in the annual NHS GP Patient Survey. If you're one of them, please take the time to fill out and return the questionnaire so the NHS knows what's working well and how they can improve.



Note from PPG Chairman:

In 2019, 248 surveys were sent out to patients at our Practice and only 118 were completed and returned. Please remember that the results of this survey are very important and impact on future services for us. If you receive an invitation to participate in the survey please take part.



Cancer Screening

Cancer screening saves lives. The Practice is strongly encouraging patients take part in the NHS screening programmes for breast, bowel and cervical cancer. Do contact the Practice if you have any concerns regarding this comprehensive programme.

December eBulletin from N.A.P.P.

The latest eBulletin is at [this link](#).

Late receipt of the bulletin has meant that the deadline for participating in the study into those taking multiple medications has passed. If you are interested it is still worth seeing if you can join.



If you are not already registered with the Patient Participation Group, please [register here](#).

To learn more or make comments on items in this newsletter, please email goringwoodcoteppg@gmail.com.

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